

Entry Customer Forum
25 January 2022 12:30-14:00
Microsoft Teams

Stuart Easterbrook (Chair)	SE	Cadent
Tina Hawke	TH	Cadent
Ben Oldham	BO	Cadent
Gulraj Chatha	GC	Cadent
Katie Harrison	KH	ENA
Claire Gumbley	CG	National Grid
Emma Buckton	EB	NGN
Joel Martin	JM	SGN
Bethan Winter	BW	WWU
Nick Primmer	NP	ADBA
Josh Henthorne	JH	ADBA
James Smith	JS	Advantage Biogas
William Mezzullo	WM	Centrica
Alison Cartwright	AC	CNG Services
Christopher Magness	CM	CNG Services
John Baldwin	JB	CNG Services
Philip Kershaw	PK	CNG Services
Steve Coverdale	SC	NWL
Kiara Zennaro	KZ	REA
Russell Brown	RB	Thyson

Minutes and actions from the last meeting:

There were no comments on the minutes from the previous meeting.

The actions table was updated:

Number	Date	Action	Owner	Status
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1	27 Apr 21	CV Blips - DFOs to review potential changes and obtain costs from GEU suppliers and put a proposal together for GDNs.	DFOs and KZ	<i>Closed – GEU Suppliers developing proposals</i>
2	23 Nov 21	In Grid Compression - GDNs to share In Grid Compression Technical project timeline.	GDNs	<i>Closed</i>
3	23 Nov 21	In Grid Compression - GDNs to share In Grid Compression Commercial and Regulatory project timeline.	GDNs	<i>Closed</i>
4	23 Nov 21	Safety Alert System - KH to amend Safety Alert System survey and share with EnCF.	KH	<i>Closed</i>
5	23 Nov 21	Safety Alert System - SE to share survey results with HSE.	SE	<i>Closed – results can be shared if requested.</i>

EnCF Action Plan Tracker

Group reviewed the tracker, items due for review in January were covered on the main agenda. For Capacity Studies, TH noted that the update had been rescheduled to March 2022 as there had been an unforeseen delay with this project.

Standardisation Update

2021 round up:

TH provided an overview of completed standardisation initiatives in 2021.

SAT Methodology:

TH explained that all three revised methodologies have been received and are being reviewed by GDNs. TH thanked GUE Suppliers for prioritising this work and noted the requirements will be mandatory from 1st April 2022.

LGT Statement:

EB explained that NGN have reviewed the ownership model of their odourant system and the outcome is that NGN will retain ownership. Other GDNs have agreed that the existing arrangement of third-party ownership will remain in place.

SLA Daily Missing Files:

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BO explained that this SLA is to reiterate the importance of submitting daily files, serve as a reminder as to the frequency of sharing and how to escalate issues. SE suggested developing a dashboard if issues arise in future.

In Grid Compression Technical:

GC explained that a draft technical specification had been shared with GDNs for review, comments are expected back by end of January. The next step is to share with a sub-group of biomethane operators for review. **Action: Nominations to review the proposed in grid compression technical spec to be sent to KH**

In Grid Compression Commercial and Regulatory:

JM explained he is developing a paper that details regulatory and commercial aspects associated with in grid compression, with the intention to share with a sub-group of biomethane operators for comments.

CV Blips:

KZ explained that a request had been sent to GEU Suppliers for a quote for undertaking this project. KZ noted she would update the group once quotes have been received. BW noted that she would be happy to support with this project on behalf of gas networks.

Gas Safety Alert System:

SE explained that there had been limited responses to the safety survey that was shared and noted that, to be successful, this initiative would require buy-in and support across the industry. KZ noted that she had contacted HSE for their views on the value of a safety alert system. SC suggested setting up an informal system where near misses can be shared and reviewed in this meeting. **Action: KH to look at options for an informal near misses sharing mechanism.**

Green Gas Scoreboard:

KH presented the Green Gas Scoreboard which ENA released in November and explained that this will be updated every six months. KH advised the group to share any feedback that can be considered for the next round of updates.

JB suggested referring to Bio-CNG rather than CNG.

Future Billing Methodology:

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SE informed the group of the [upcoming FBM workshops](#) and asked all interested parties to take part in the engagement process and to respond to the Consultation.

Entry Pricing Review:

SE explained that a consultation is being developed for the Entry Pricing Review. Currently the favoured option is a high cost cap mechanism similar to the one in place for distributed electricity generation, where reinforcement up to certain costs will be socialised but if reinforcement costs become excessive then the triggering party would pay additional costs. SE noted further work is required to determine the appropriate cap. This would result in a change to the connection charging methodology. There will be a consultation on this and further details will be shared at the March EnCF.

Live Consultations:

SE highlighted consultations that may be of interest to the group:

- [Ofgem on NZ reopener SGN's LTS Futures project](#)
- [National Infrastructure Commission – Call for Evidence on the National Infrastructure Assessment](#)
- JM noted the UNC mod for [H100 Fife has been raised to facilitate 100% hydrogen in the UNC](#)

AOB:

Investor workshop:

EB explained that an investor workshop is being planned for 21st June at ENA's office in London for the industry to meet and discuss investment plans, opportunities and barriers. An invite will be sent in March.

Meeting closed.

Updated actions table:

Number	Date	Action	Owner	Status
1	25 Jan 22	Nominations to review the proposed in grid compression technical spec to be sent to KH	All	<i>Created</i>
2	25 Jan 22	KH to look at options for an informal near misses sharing mechanism.	KH	<i>Created</i>